



Memorandum of Understanding

BETWEEN

VOLUNTEER WEST VIRGINIA

(the state's commission for national and community service)

AND

CERT PROGRAM INFORMATION	CERT PROGRAM INFORMATION, cont'd
Organization Name	Contact Name
Address	E-MAIL
City	PHONE
State & Zip	FAX

As part of Volunteer West Virginia's Disaster Services program, Community Emergency Response Training (CERT) is encouraged in communities throughout the state. CERT strengthens the capacity of disaster volunteers to support first responders and help their neighbors in an emergency. In addition, CERT elevates the level of individual, family, and neighborhood preparedness for disasters of all kinds.

Purpose of Agreement: To ensure proper reporting and collection of CERT volunteer hours and activities; allow for volunteer recognition; ensure proper use of funding and materials; create a statewide list of CERT trained volunteers; and aid in standardization of basic CERT Training delivery.

CERT Program Managers will:

- ONLY utilize an approved CERT Trained Instructor to deliver FEMA's Basic CERT Course. See [WV CERT Program Approval Policy](#) for training requirements.
- Ensure that CERT trained volunteers deploy only under the direction of their sponsor agency.
- Sign and submit this Memorandum of Agreement (MOU) with Volunteer West Virginia. *In the event said CERT program leadership changes, the program must submit a new MOU with proper signatures.*
- *Submit monthly CERT reports to Volunteer West Virginia for data collection purposes to capture CERT volunteer hours and activities, such as preparedness outreach and education, trainings, exercises, meetings, community service, drills and/or deployments.
- Annually:
 - Register (1x) their CERT Program information on the [National CERT website](#) and update yearly.
 - Conduct one Basic CERT Training Course (FEMA's standard curriculum).
 - Participate in one multi-agency exercise or conduct one CERT drill or exercise.

CERT Program Managers and/or CERT Training Coordinators will:

- Ensure that CERT kits or other materials are distributed only to those who complete the CERT Course and are used appropriately.
- *Submit [CERT Class Graduate Roster](#) to Volunteer West Virginia upon CERT Course completion.

***ALL CERT Report forms will be provided by Volunteer West Virginia**



Memorandum of Understanding, cont'd

Volunteer West Virginia will:

- Collect and maintain contact information for CERT graduates and instructors.
- Approve and assist with CERT on-line registrations and updates on the [CERT National Registry](#).
- Communicate with program managers regarding federal guidance, program management, and other related information.
- Provide emergency preparedness materials upon request.
- Provide instructor support for trainings and other material or logistic support as funding allows.
- Provide access to online information and resources to include CERT program templates and information, local and state trainings, and other emergency preparedness information via our [ReadyWV](#) website. See our [ReadyWV Toolkit](#) for outreach and education materials.
- Provide volunteer management resources and support.

The CERT trainer is responsible for providing training to suitable, interested disaster volunteers. Volunteer West Virginia does not provide direct service to communities. Instead, we develop communities by building volunteer leader and organization skills to grow and sustain strong programs. In no event shall Volunteer West Virginia and/or its agents be liable for any damages whatsoever, whether based on contract, tort, negligence, strict liability or otherwise, for any of the services that it provides pursuant to the terms of this Agreement. If you are dissatisfied with any portion of the services, or with any of these terms of use, your sole and exclusive remedy is to discontinue using the services.

Name of Sponsor Agency's Authorized Official

Heather R. Foster, *Executive Director*

Signature *(in BLUE ink)* Date

Signature Date

Mail original copy of MOU to:

Volunteer West Virginia
Attn: Disaster Services Program
600 Capitol Street
Charleston, WV 25301



Revised April 2019